

# Chester Heights Mail Delivery

Current Conditions, Impacts, and Path Forward

January 16<sup>th</sup>, 2025

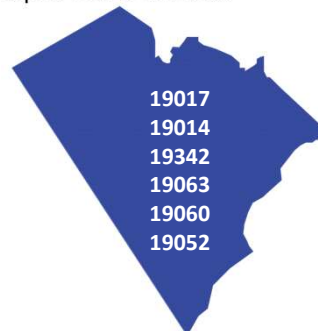
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## Chester Heights Snapshot

- Population (2020 Census): 2,897 residents
  - Borough size: 2.2 square miles
  - Total mailing addresses: 1,210
  - Single municipality served by multiple USPS offices



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## Mailing Address Data Source

- County Tax & recorder of deeds address registry
  - All 1,210 mailing addresses reviewed
  - Addresses analyzed by street
  - Streets coded to majority USPS delivery office

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## Current Mail Delivery Distribution

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Glen Mills: 651 addresses (53.8%)

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Aston: 343 addresses (28.0%)

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Media: 96 addresses (7.9%)

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Media – Wawa: 31 addresses (2.6%)

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Garnet Valley: 10 addresses (0.8%)

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PO Box only: 71 addresses (5.9%)

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Unassigned (Valleybrook Rd): 36 addresses (3.0%)

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## PO Box Usage in Chester Heights

71 addresses receive PO  
Box-only delivery

84 households maintain a PO  
Box overall

Some households have both  
street delivery and a PO Box

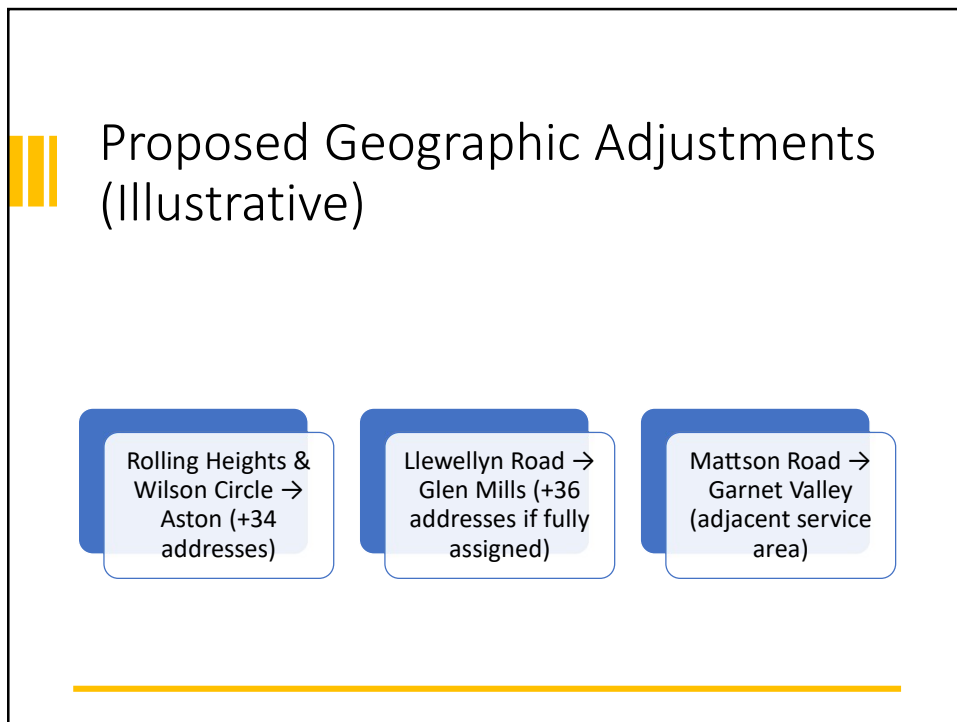
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## Streets Without Clear USPS Assignment


- **36 addresses** on Valleybrook Road
- No dominant USPS delivery office
- Operational ambiguity for residents and USPS



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### Valleybrook Road: USPS Decision Point

- 36 addresses
  - Could logically be assigned to Glen Mills, Aston, Media, or Garnet Valley
  - Seeking USPS operational guidance

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## Chester Heights Borough Request

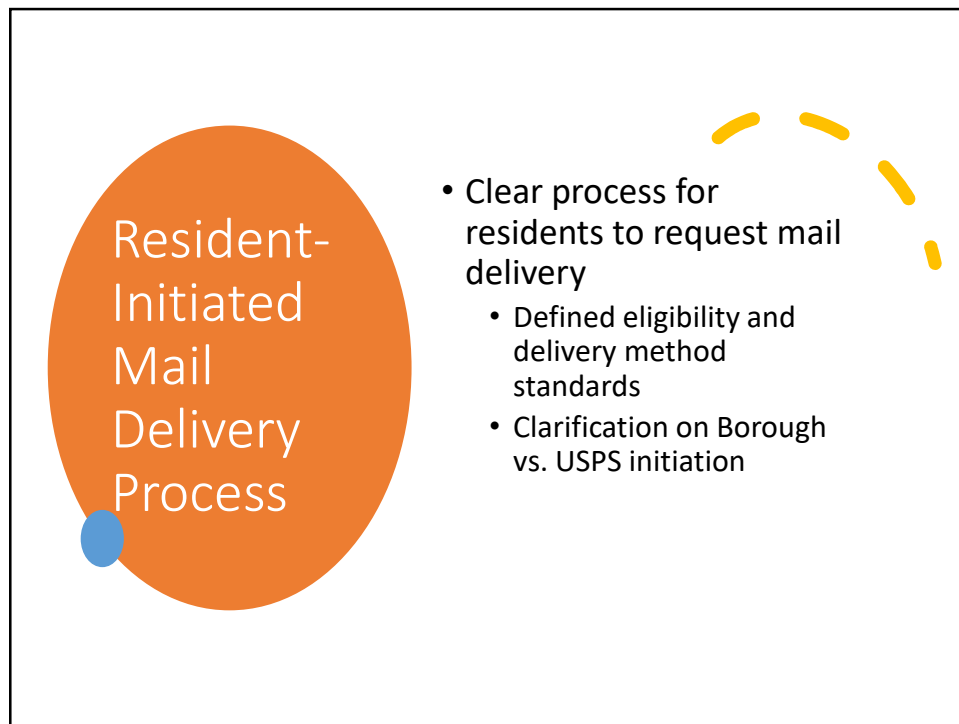
- Mail delivery to all 1,210 addresses
  - Either full assignment to ZIP code 19017
  - Or a clearly defined borough-wide delivery structure

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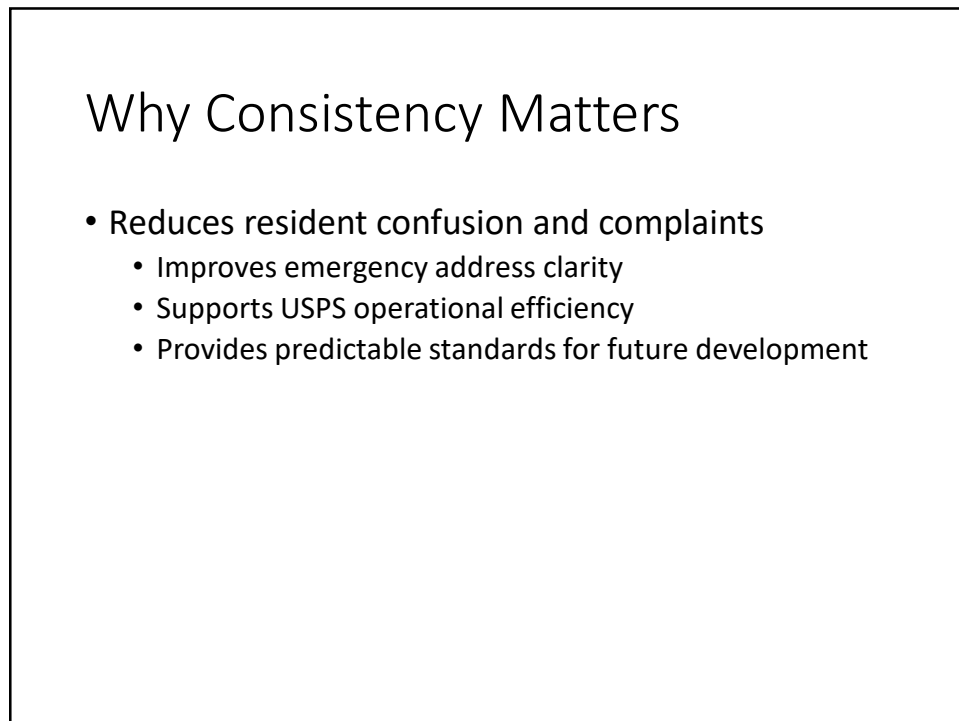
## Requested Outcome & Next Steps

- Agreement on delivery framework
  - Confirmation of USPS service boundaries
  - Defined resident request process
  - Identification of follow-up steps and timeline

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## What We Are Hearing From Residents



**Residents report being required to purchase PO Boxes because street delivery is not offered**

Most frequently reported on: Rolling Heights, Wilson Circle, Llewellyn Road, Valleybrook Road

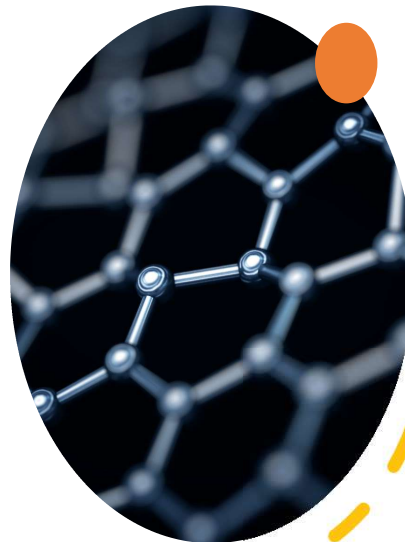


**Residents report missed or delayed critical mail**

Tuition bills and payments, scholarship notifications, mortgage statements



**Residents report returned personal and holiday mail due to lack of street delivery**



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## Reported Resident Impacts



Students missing tuition-related and scholarship mail



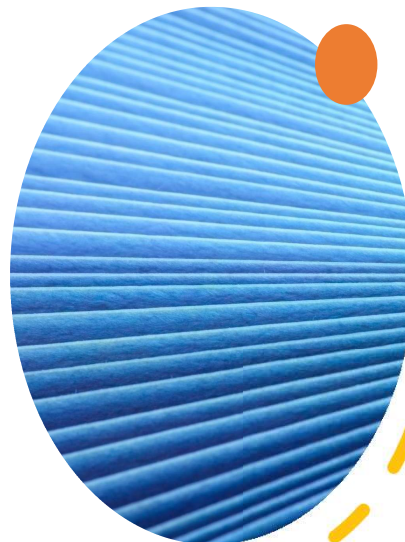
Missed mortgage payments and financial penalties due to delayed delivery



Holiday cards and mailed gifts returned as undeliverable



Residents paying for PO Boxes solely to access basic mail service



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