

Chester Heights Mail Delivery

Current Conditions, Impacts, and
Path Forward



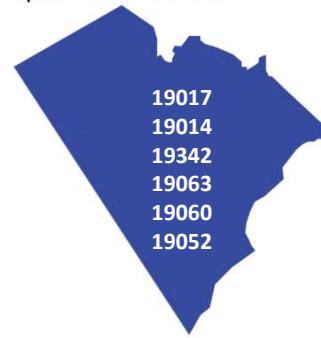
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CBO

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Chester Heights Snapshot

- Population (2020 Census): 2,897 residents
 - Borough size: 2.2 square miles
 - Total mailing addresses: 1,210
 - Single municipality served by multiple USPS offices



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Mailing Address Data Source

- County Tax & recorder of deeds address registry
 - All 1,210 mailing addresses reviewed
 - Addresses analyzed by street
 - Streets coded to majority USPS delivery office

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Current Mail Delivery Distribution

Glen Mills: 651 addresses (53.8%)

Aston: 343 addresses (28.0%)

Media: 96 addresses (7.9%)

Media – Wawa: 31 addresses (2.6%)

Garnet Valley: 10 addresses (0.8%)

PO Box only: 71 addresses (5.9%)

Unassigned (Valleybrook Rd): 36 addresses (3.0%)

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PO Box Usage in Chester Heights

71 addresses receive PO Box-only delivery

84 households maintain a PO Box overall

Some households have both street delivery and a PO Box

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Streets Without Clear USPS Assignment

- 36 addresses on Valleybrook Road
- No dominant USPS delivery office
- Operational ambiguity for residents and USPS



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Proposed Geographic Adjustments (Illustrative)

Rolling Heights &
Wilson Circle →
Aston (+34
addresses)

Llewellyn Road →
Glen Mills (+36
addresses if fully
assigned)

Mattson Road →
Garnet Valley
(adjacent service
area)

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Valleybrook Road: USPS Decision Point

- 36 addresses
 - Could logically be assigned to Glen Mills, Aston, Media, or Garnet Valley
 - Seeking USPS operational guidance

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Chester Heights Borough Request

- Mail delivery to all 1,210 addresses
 - Either full assignment to ZIP code 19017
 - Or a clearly defined borough-wide delivery structure

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Requested Outcome & Next Steps

- Agreement on delivery framework
 - Confirmation of USPS service boundaries
 - Defined resident request process
 - Identification of follow-up steps and timeline

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Resident-Initiated Mail Delivery Process

- Clear process for residents to request mail delivery
 - Defined eligibility and delivery method standards
 - Clarification on Borough vs. USPS initiation

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Why Consistency Matters

- Reduces resident confusion and complaints
 - Improves emergency address clarity
 - Supports USPS operational efficiency
 - Provides predictable standards for future development

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What We Are Hearing From Residents



Residents report being required to purchase PO Boxes because street delivery is not offered

Most frequently reported on: Rolling Heights, Wilson Circle, Llewellyn Road, Valleybrook Road

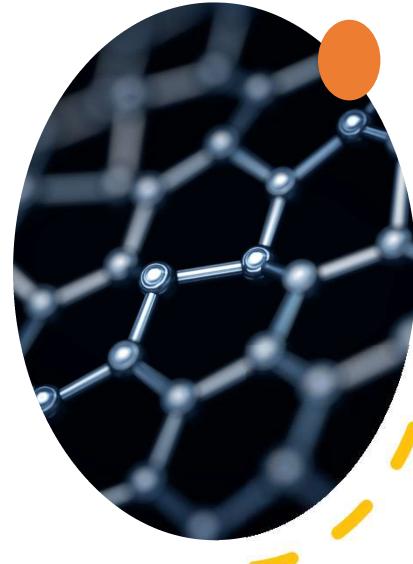


Residents report missed or delayed critical mail

Tuition bills and payments, scholarship notifications, mortgage statements



Residents report returned personal and holiday mail due to lack of street delivery



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Reported Resident Impacts



Students missing tuition-related and scholarship mail



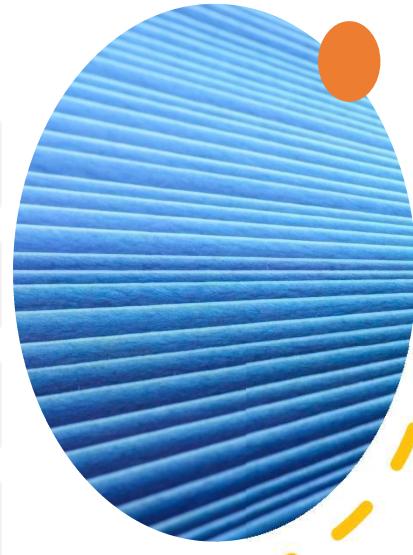
Missed mortgage payments and financial penalties due to delayed delivery



Holiday cards and mailed gifts returned as undeliverable



Residents paying for PO Boxes solely to access basic mail service



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